

# Coronavirus / COVID-19 Statement

Thank you for bearing with us whilst we continually adapt and learn to navigate these ever-changing times

## Our Pebble Houses are open in line with English Government

### What's happening with postponing/cancelling your upcoming stays at the Pebble Houses?

As Covid-19 is now a known illness, moving from a pandemic to endemic, you are liable for any losses you may incur by cancelling an up and coming stay with us. All Booking T&C's you have booked under remain intact including wanting to postpone a booked stay. We strongly advise all guests to take out Travel Insurance to cover you for any eventuality, even when travelling within the UK

In preparedness for your arrival after the recent change in English Government Guidelines and after undertaking a full revised Health & Safety Risk Assessment around infection control measures, we produced our COVID-19 Secure Policy, [click here to read a full copy](#)

Here is a snapshot of our full COVID-19 Secure Policies in case you haven't got the time to read it in full, to ensure we continue to keep us all safe by social distancing, keeping washing our hands, using hand sanitiser, wearing a face mask at all times and undertaking even more extra cleaning than we already did – Andrea is well-known for her high cleaning standards and is also clinically extremely vulnerable with virtually no immune system

A few others things have been updated, we are still offering our full A La Carte breakfast but now with a pre-ordering and pre-arranged personal breakfast time slot. We also only service rooms when staying longer than 4 nights with top up facilities available on request

Were you to accept these new policies then wonderful, use the Contact Us button on our website and we look forward to welcoming you to us.

Please note the above precautions are a summary and an indicative guidance only. Measures are likely to be altered as the advice and perceived best practices are changed. It is an ongoing and developing situation that we are navigating daily.

